UniFirst

Customer Service Agreement

www.

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,	COMPANY NAME (Customer)	U. LANDFOLL	LOC. NO	0. 417	
i.	you S. Kim	JAS LOAD	ROUTE	NO. G.40280	
NL3	CALLAHAN		DATE	5/11/05	
• ·	PHONE (904)	879-5722	SIC		
	Sector States and Sector				AT CARAGES - March 19 19 19 19

The undersigned (the "CUSTOMER") orders from UniFirst Corporation and/or UniFirst Holdings, L.P. d.b.a. UniFirst end/or UniFirst Canada LTD. (the "COMPANY") the rental service at the prices and upon the conditions outlined: MERCHANDISE SERVICED

65/25 SHEATS	1	11/5	.药9	574-3473	1,53	
55/25 PANTA		1/5	. 224	STHE WATD	7.39	
SAFETY STAIR SMAAT	9	11/5	. 4712	STANDAZ	41.70	
100% collow JEAN	2	11/5	. 248	174-2420	5.46	
WOMEN'S (OTTON PANT)		11/5	,2065	STANDARY	2.27	
WOMEN SS. STATT	2	11/5	.1135	STANDALD	5.07	
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Embroidery:		2 2	Auto. Linen Replacem			
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NO. 075 P. 4

DISPUTES:

Any dispute arising under this Contract shall be addressed by the representatives of the County and the Consultant as set forth herein. Disputes shall be set forth in writing to the County Administrator with a copy to the Director of Building Maintenance and provided by overnight mail, UPS, FedEx, or certified mail, with a response provided in the same manner prior to any meetings of representatives. The initial meeting shall be with the County Administrator and the Director of Building Maintenance or their designee and a representative of the Consultant. If the dispute is not settled at that level, the County Attorney shall be notified in writing by the Director of Building Maintenance or his/her designee, and the County Attorney and the County Administrator and the Director of Building Maintenance or their designee(s) shall meet with the Consultant's representative(s). Said meeting shall occur within sixty (60) days of the notification by the County Administrator. If there is no satisfactory resolution, the claims disputes, or other matters in question between the parties to this Agreement arising out of or relating to this Agreement or breach thereof, if not disposed of by agraement as set forth herein, shall be submitted to mediation in accordance with mediation rules as established by the Florida Supreme Court. Mediators shall be chosen by the County and the cost of mediation shall be borne by the Consultant. If either party initiates a Court proceeding, and the Court orders, or the parties agree to, mediation, the cost of mediation shall be borne by the Consultant. Consultant shall not stop work during the pendency of mediation or dispute resolution. No litigation shall be initiated unless and until the procedures set forth herein are followed.

Received Time Nov. 24. 12-45PM

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UNIFORM SERVICE AGREEMENT UNIFIRST

ATTEST:

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<u>-h.</u> John A/Crawførd Approved as to Form by the Nassau County Attorney

Michael S. Mullin

UniFirst Corporation 3029 Mercury Road Jacksonville. Florida 32207 Telephone (904) 737-1767 Facsimile (904) 737-1476



Congratulations and Thank You

You have just re-subscribed to the finest Uniform Service Rental system in the state of Florida. We deeply appreciate the opportunity to be of service to you.

Unifirst's Route Salesmen are our prime customer contact on a regular basis and for that reason they are responsible for all aspects of service. This includes adding new employees, terminations and the condition of garments and products. Thus making sure that our service systems are followed to insure your good service.

Enclosed is your copy of the rental agreement with Unifirst Corporation. If you have any questions concerning this document, please feel free to call.

All of us at Unifirst will be doing our best each week to provide you with the best service available, insuring a long and mutually rewarding association.

Yours for Trouble Free Service,

UNIFIRST CORPORATION

Richard Weghorst Richard Weghorst

General Manager